Terms and Conditions
Please see below the Terms and Conditions pertaining to Kagga Kamma reservations as well as important information about the activities and excursions on offer.

All Rates are quoted in South African Rands [ZAR].
Rates include a 1% Tourism Levy and 15% VAT.
Rates are subject to availability at the time of the booking.
Guests are required to sign an indemnity form on arrival and provide proof of identification.
No pets allowed.

Accommodation Packages

Bed and Breakfast
Air-conditioned room with en-suite bathroom and breakfast daily.

Dinner, Bed and Breakfast
Air-conditioned room with en-suite bathroom, breakfast and dinner daily.

Full Board
Air-conditioned room with en-suite bathroom, breakfast, lunch, dinner and two excursions per person daily.

Open Air Suites
The Open Air Suites can be booked at an additional cost per couple per night, weather permitting between 1 September and 30 April.
Guests are required to book one of the packages in either a Hut or Cave Suite and if the weather allows, guests will be able to spend the night in one of the Open Air Suites.

Activities and Excursions
The Full Board package includes a choice of two excursions per person per day from the following Tour options: Rock Art Tour, Sundowner Tour, Morning Nature Drive and Late Night Nature Drive.
All activities and excursions are subject to availability, are weather permitting and take place at the discretion of management and guides.
Activities and Excursions not specified in the package are for guests’ own account.

Payment Methods
Deposit Payments
Direct Bank Deposits, Internet Transfers or Credit Card.
Payments during your stay
Credit Card, Debit Card or Cash.

Deposit Policy
50% of the total quoted amount is due within 48 hours of the booking being made. The remaining balance is due no less than 14 days prior to arrival. A confirmed booking is only made once the deposit (or total quoted amount for Short Notice bookings) has been received. Kagga Kamma reserve the right to cancel unconfirmed bookings without prior notice.

Cancellation Policy
29 days - 14 days prior to arrival: cancellation penalty of 50% of the quoted amount will be levied.
13 days and less: 100% of the quoted amount will be charged.
No shows will forfeit 100% of the paid amount.
Cancellation policy is applicable to changes in rooms or room night.
Cancellations & changes must be requested/made in writing.

Refund Policy
Bank transfers: A minimum 7 days after payment reflects in our bank account.
Credit Card: Refunds will be processed as soon as the payment reflects in our bank account.
Suggested refund method: Credit Card.

Child Policy
0 - 2 Years of Age: Free of Charge.
3 - 12 Years of Age: 50% of Adult Sharing Rate.
13 Years of Age and Older is considered an adult and will be charged Adult Rate.
Children 0 - 12 Years of Age can be accommodated with two Adults in selected Suites only.

Short Notice Booking Policy
Bookings made less than 14 Days prior to arrival
Full Payment and Proof of Payment is required within 48 hours of the booking being made.
Bookings made less than 48 hours prior to arrival
Full Payment and Proof of Payment is required upon receipt of the booking being made.
Travel Information

Travel by Land
The last 35km to the lodge is a gravel road.

The road is accessible to 4x4 and standard Sedan vehicles without lowered suspension. The road is not suitable for sports vehicles.

Travel by Air
Kagga Kamma does not offer or provide a charter flight service. Guests fly in with their privately-owned/hired aircraft. Planning should be done to determine runway suitability for aircraft performance. Airfield is situated in the Nature Reserve, please fly over and check for animals before landing.

Check In / Check Out Times

Check-in Time: 14:00
Check-out Time: 10:00
Early Arrivals and Late Departures accepted only with prior arrangement.

Gate Times

Monday to Thursday
07:30 - 18:30
Friday
07:30 - 21:00
Saturday and Sunday
08:00 - 18:30

Restaurant Serving Times

Breakfast
08:00 to 10:00
Lunch
12:30 to 15:00
Dinner
19:00 to 21:00

Wood and Ice Purchases

Wood and ice can be purchased and collected from Reception. Unfortunately, deliveries are not possible.